

I NEED ASSISTANCE. CAN FEMA HELP?



“FEMA’s mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.”

What kind of disaster assistance can FEMA provide?

It depends on the type of your disaster damages.

If your home is damaged and you cannot live there safely, you may be eligible for temporary housing assistance.

If you’re a homeowner, you could also be eligible for money to help with the cost of repairing damages not covered by insurance.

Owners and renters could be eligible for money to help replace furniture, clothes or other damaged personal items.

If you have other serious disaster-related needs, you could be eligible for money to help with expenses such as medical, dental and transportation costs.

FEMA can also help you contact other disaster recovery agencies that may be able to help you on the road to recovery. For example, you may be able to qualify for a low interest disaster loan through the Small Business Administration (SBA). The SBA will require a separate loan application.

What do I need to do?

If you have insurance, please call your insurance company before calling FEMA. Only damages that are NOT covered by insurance can qualify for FEMA disaster assistance. By law we can not duplicate benefits.

Apply for assistance with FEMA. Apply online at www.DisasterAssistance.gov or call 1-800-621-FEMA (3362) or TTY 1-800-462-7585 to apply by telephone.

What happens after I apply?

We will mail you a copy of your application and a copy of Help After a Disaster: Applicant’s Guide to the Individuals and Households Program. After that, a FEMA inspector will contact you for an appointment to survey your damaged property if necessary.

How can I check the status of my application?

Go to www.DisasterAssistance.gov or call the FEMA Helpline at 1-800-621-3362 or TTY 1-800-462-7585.

It’s important to remember that FEMA programs offer temporary assistance and are not designed to return individuals to pre-disaster status.



FEMA

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www.fema.gov

1-800-621-3362 or hearing-impaired 1-800-462-7585

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HOW DO I APPLY FOR DISASTER ASSISTANCE?



Apply at www.DisasterAssistance.gov



Call **1-800-621-FEMA (3362)**



Help is available in most languages



The TTY number is **1-800-462-7585**

When you apply we will ask for the following information:

- The address of your damaged home or apartment
- Names of people living in your household
- A description of your disaster damages
- Insurance information
- Your Social Security Number
- A telephone number where we can reach you or leave a message
- An address where you can get mail
- If you want your disaster assistance funds sent directly to your bank, provide the FEMA agent:
 - **your bank account type**
 - **account number**
 - **routing number**

When you apply, you will be given a FEMA application number. Write down your application number and save it for future reference. You will need the application number whenever you contact FEMA.

Insurance is essential in any recovery process. If you've been affected by the disaster, make sure you call your insurance company and file a claim. Only damages that are not covered by insurance can qualify for FEMA disaster assistance. By law we can not duplicate benefits.

If you move after applying for assistance, be sure to let FEMA know your new address and telephone number(s). This will ensure that all disaster awards get to you without delay.

IMPORTANT:

Disaster recovery assistance is available without regard to race, color, gender, religion, national origin, age, disability, English proficiency or economic status.



As part of the U.S. Department of Homeland Security, the Federal Emergency Management Agency (FEMA) is the organization that acts as coordinator of disaster recovery efforts. FEMA partners with local, state and other federal agencies to help those who are affected by federally declared disasters and who qualify for temporary financial and/or direct assistance. FEMA's Individual & Households Program is one of many elements that may be available for recovery support.



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